

Somerset Waste Board meeting  
29 June 2018  
Report for information

Paper  
Item No.

## Risk Update

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<b>Forward Plan Reference:</b>	
<b>Summary:</b>	Update on changes to SWP risk profile.
<b>Recommendations:</b>	<b>That the Somerset Waste Board notes and comments on changes in the SWP risk profile as described.</b>
<b>Reasons for recommendations:</b>	Good practice in response to SWAP internal Audit recommendations.
<b>Links to Priorities and Impact on Annual Business Plan:</b>	Risk Register included within the Business Plan.
<b>Financial, Legal and HR Implications:</b>	N/A
<b>Equalities Implications:</b>	N/A
<b>Risk Assessment:</b>	(Inherent to purpose of report)

## 1. Background

- 1.1. This is a regular update to notify SWB members of changes to or developments within the annual SWP Risk Register, as included with the Annual Business Plan.
- 1.2. The Risk Update is a standing item on SWB agendas and is intended to provide an opportunity to alert Board members to newly identified or escalating risks that may have a significant impact on service delivery.
- 1.3. Incorporation of this item on SWB Agendas was a recommendation of SWAP internal Audit review.

## **2. New or changing Risks / Opportunities Identified and Mitigation Measures**

- 2.1.** The risk register (appendix A) has been updated.
- 2.2.** Opportunity 5 – Significant progress has been made with promotion of plastic reduction initiatives, with addition of recycling facilities for plastic pots, tubs and trays (PTT) at all sixteen recycling sites (including Cheddar, which previously had no plastic collection point of any kind); launch of the SWP Pledge Against Preventable Plastic; establishment of SWP as lead agency for Somerset in the national Refill campaign.
- 2.3.** Risk 1 and 2 – Changes to the membership of the partnership are underway with West Somerset and Taunton Deane combining to form a new authority and discussions commencing regarding a Somerset Local Government Reorganisation.
- 2.4.** Risk 3 – Redundancies are planned for two members of SWP staff, with a review of SWP staffing structures to follow to ensure SWP is well positioned for the organisational and technological challenges of the next few years.
- 2.5.** Risk 6 – Linked to Risk 3, SWP recognises the specific need to ensure we optimise the opportunities that will be presented by introduction of in-cab technology and other innovations. Our strategy will be to work more closely with IT teams from partner authorities to ensure solutions delivered are robust and effectively delivered.
- 2.6.** Risk 23 – Noting known issue regarding settlement of outstanding pension discussions.
- 2.7.** Risk 34 – Kier report increasing difficulties in recruiting staff as competition from Hinckley C intensifies and the impact of Brexit is felt. This is having a significant and growing impact on ability to recruit permanent staff, resulting in daily shortfalls in full staffing levels. SWP have introduced weekly conference calls with Kier Directors to ensure performance does not degrade. SWP also investigating opportunities for improved promotion and collaborative solutions with partner authorities.
- 2.8.** Risk 35 – Combined with Risk 34 it is important to manage to closing months of the contract to ensure service delivery is maintained.
- 2.9.** Risk 44 – There have been two service affecting break-ins at Colley Lane and Walford Cross depots in recent weeks, with thieves targeting batteries and fuel.
- 2.10.** Risk 46 – There have been two incidents reported recently, one in Street and one in Bridgwater, of vehicles mounting pavements while crews were loading recycling, rather than waiting for the road to clear. In one case a 4x4 ran over a crew member's foot, though fortunately no serious injury was sustained. SWP continues to take endangering of staff delivering services extremely seriously and support contractors pursuing legal action where necessary.

### **3. Consultations undertaken**

3.1. N/A

### **4. Implications**

4.1. Implications, benefits and opportunities of risk management are well understood and are embedded in SWP operational and strategic management approach.

### **5. Background papers**

5.1. SWP Annual Risk Register